

VOLUNTEER ROLE DESCRIPTION

COMMUNITY FIRST RESPONDER

The role of the Community First Responder is to provide life-saving emergency treatment by responding to 999 Emergency calls from people in their own communities. CFRs are trained to provide emergency care to preserve life, prevent a patient's condition from deteriorating and promote their recovery with a good quality of life. They are dispatched from their own homes by their NHS Ambulance Service to emergency (999) calls and respond in their own car to calls to patients in their homes, workplaces or public locations.

Expected time commitment:	Depending on local scheme
Function:	Community First Responding (First Aid Services)
Line managed by:	Unit Manager

WHAT YOU WOULD BE INVOLVED IN (DUTIES & RESPONSIBILITIES)

- Responding on your own to specific emergency (999) calls as part of a local team of volunteers at mutually agreed times within your local community.
- Using your own car (not SJA or NHS vehicle) complying with all road traffic laws and regulations.
- Assessing patients for immediately life threatening conditions.
- Providing basic emergency care until ambulance personnel arrive. You will always be backed up by NHS Ambulance Service personnel.
- Representing SJA and your Regional Ambulance Service NHS Trust in a professional manner at all times, complying with organisational governance requirements.
- Potentially being the primary responder and 'first on scene' at an incident.
- Ensuring that equipment being used is only that provided for the purpose by SJA and the NHS Ambulance Service Trust, is fit for purpose, used correctly, is clean and defects reported
- Complying with our volunteer charter and meet the expectations for the role.
- Keeping appropriate patient treatment records, personal training received and volunteering hours.
- Undertaking training for role and keeping up to date as required.
- Maintaining patient safety and confidentiality at all times.
- Providing appropriate assistance to SJA colleagues and NHS healthcare professionals where necessary.

WHO WE ARE LOOKING FOR (PERSONAL SPECIFICATION) PEOPLE WHO:

- Are extremely reliable, trustworthy and good under pressure. *Required*
- Are able to work on their own and also with clinical professionals as part of a team. *Required*
- Have access to a car and a full driving license normally held for minimum of two years'. *Required*
- Have excellent interpersonal skills with ability to communicate effectively at all levels. *Required*
- Are fit enough to meet the physical requirement for role. *Required*
- Have an enthusiasm for the work of St John Ambulance and an appreciation of our values. *Required*
- Are willing to undergo relevant training for this role and have the capacity to sustain and develop their skills and knowledge. *Required*
- Have an interest in supporting the NHS Ambulance Service responding to emergencies in their local community. *Required*
- Have previously done a first aid course or has experience as a First Aider. *Desirable*

WHAT YOU WILL GET FROM THIS ROLE

- Active involvement with your community through providing emergency care when it is most needed.
- Supporting your local NHS Ambulance Service Trust.
- Transferable knowledge and skills you can use should your own family and friends need emergency care

ROLE SPECIFIC EXPECTATIONS.

- ***This role is exempt from the provisions of the Rehabilitations of Offenders Act.***
- Have access to an appropriate and insured vehicle which you can use for responding.
- Undertake annual clinical competency assessment including knowledge and practical assessments.

- Undertake annual mandatory training sessions undertaken on a regular scheduled basis in order to maintain essential competence identified by the national skills plan.
- Participate in a Volunteer Development Review and one to one sessions with your line manager.
- Be physically fit enough to complete a minimum of four minutes of CPR on a manikin on the floor and carry equipment such as first aid bag and oxygen bags.
- Be physically fit enough to carry equipment needed for role.

SCREENING REQUIREMENT FOR ROLE (CATEGORY TWO)

This role requires the following pre-volunteering screening checks:

- An enhanced child and adult criminal record check with child and adult barring lists.
- Health assessment for fitness for role.
- Two factual references.
- Right to volunteer and identity check.
- Interview.

TRAINING & SUPPORT PROVIDED

The training we will provide for you in your first few months is as follows:

- The welcome (induction) programme including health and safety briefing.
- Introduction to safeguarding session and online basic safeguarding modules.
- Community First Responder training course and assessment.
- Additional protocol training for working with the local ambulance trust.
- Where applicable, pass an assessment and appropriate shadowing shifts before going live as a Community First Responder.
- A volunteer development review and other support from your line manager.

SJA will provide workwear (a uniform) appropriate to the role excluding footwear and you will wear a 'Community First Responder' role bar when undertaking this role.

OUR VALUES

This role requires the volunteer to embrace the organisation's vision and values, which are:

No one should die because they needed first aid and didn't get it. St John Ambulance (SJA) teaches people first aid so they can be the difference between life and death, and you can help us do this.



This role description is intended as an outline indicator of general areas of activity and will be amended in light of the changing needs of St John Ambulance. It is expected that the post holder will be as positive and flexible as possible in using this document as a framework.

Prepared by: Volunteering / First Aid Services

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