

**Privacy Notice - Volunteer Applicants
St John Ambulance**

1 INTRODUCTION

1.1 This Privacy Notice sets out information on how and why St John Ambulance whose registered office is at St John's Gate, St. John's Lane, London, EC1M 4DA ("**we**" or "**SJA**") process personal information about the people who apply to volunteer with us ("**you**") and your rights in relation to that information. Under data protection laws we are usually the "data controller" of personal information held about those who apply to volunteer with us (although there may also be other organisations which will be "data processors" of your personal information).

1.2 This Privacy Notice applies to everyone who applies to volunteer with us.

1.3 This notice is designed to inform you about certain information. It does not indicate any intention to create legal relations or form part of any contract.

2 DATA PROTECTION PRINCIPLES

2.1 There are 6 key principles under data protection laws which govern how we must deal with your personal information. We must:

- hold and use it lawfully, fairly and in a transparent way
- only use it for specific and lawful purposes that have been explained to you
- make sure that it is adequate, relevant and limited to what is necessary for those purposes
- make sure that it is accurate and up to date
- make sure that we only keep it for as long as is necessary for those purposes
- make sure that it is kept securely.

3 WHAT INFORMATION DO WE COLLECT ABOUT YOU?

3.1 The personal information about you which we expect to collect, hold and use ("process") is likely to include the following. This list is not exhaustive but is intended to give you a clear idea of your personal information which we process:

3.1.1 date of birth;

3.1.2 **your name, title, address, personal telephone number and personal email address;**

3.1.3 your gender;

- 3.1.4 your login and password details related to our online application process;
- 3.1.5 your current work contact details including telephone numbers, and email addresses;
- 3.1.6 **your social networking profiles and/or internet profiles whether professional or personal but only to the extent that they may be relevant for your volunteer role;**
- 3.1.7 contact details of your current and/or former employers;
- 3.1.8 education records, training records and records of qualifications and achievements and any professional memberships;
- 3.1.9 job title and job duties with your current and/or former employers, including any other work you intend to continue with if you volunteer with us;
- 3.1.10 **whether you have previously applied for a position or worked for or volunteered with us or any of our group organisations before, or whether you are related to anyone who works or volunteers for us;**
- 3.1.11 the contact details, occupation and position of your referees. Usually we will only request this information if you reach an interview stage of the process;
- 3.1.12 **information gathered from reference requests – this could include information about the capacity in which the referee knows you; how long they have known you; any investigations or complaints raised by you, or by a third party about you, whether or not any action was taken; your performance, attitude and personality;**
- 3.1.13 **Your identity documents (including nationality) to comply with right to work checks required by law** (we are required by law to take and hold copies of these documents);
- 3.1.14 **information from DBS checks;**
- 3.1.15 **information on any unspent criminal convictions (or spent convictions only where we are entitled by law to ask for them);**
- 3.1.16 **further information you provide such as hobbies, interests outside work and achievements;**
- 3.1.17 **information on any disability and/or reasonable adjustments that would assist to enable you to attend an interview;**
- 3.1.18 **monitoring on diversity (including, for example, age, race/ethnicity, religion, whether you have a disability, sexual orientation, gender identity and marital status);**
- 3.1.19 **details of your driving licence where this is necessary for the volunteer role in question;**

3.1.20 **specific checks relevant to business, namely right to work in the UK and medical screening.**

3.2 The information shown in bold is or could include "**special categories**" of personal information. Under data protection laws, special categories of personal information (previously known as sensitive personal data) includes information revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, genetic information, biometric information for uniquely identifying a person, information concerning health and information concerning a person's sex life or sexual orientation. Information concerning criminal convictions or the alleged commission of criminal offences as well as details of related legal proceedings is placed in a similar category. This information is particularly sensitive and we will therefore only process this information where absolutely necessary: we will ensure it is only seen by those who have to see it and will keep it secure. By law we are required to have a policy document outlining how we protect such information and how long the information is held for. Our policy document on this information will be reviewed from time to time.

3.3 Please note that the provision of information for us to monitor diversity is voluntary. It will be anonymised as far as possible, or where that is not possible, it may be pseudonymised (where we put in place safeguards making it hard to identify to whom the information relates) and you have the right to tell us that you no longer wish us to process certain types of information about you for the purpose of monitoring diversity.

4 HOW LONG WILL WE PROCESS YOUR PERSONAL INFORMATION?

4.1 If you are successful in your application to volunteer with us, we will process this information for the duration of you volunteering with us. When you leave, we will give you a separate Privacy Notice setting out how long information will continue to be retained by us, depending on the type of information it is.

4.2 If you are unsuccessful in your application to volunteer with us or you choose not to accept the opportunity to volunteer with us (if applicable):

4.2.1 We will hold limited specified information necessary for legal reasons for a period of 6 months or such other period as may be required under our legal obligations

5 WHO IS COLLECTING IT AND WHO WILL IT BE SHARED WITH?

5.1 Mostly, we will be collecting the information about you but we do also use the services of Reach to collect data about you relating to you volunteering with us.

5.2 The personal information we expect to collect about you may be:

5.2.1 provided directly to us by you such as:

(a) information received from you through any interview process (e.g. curriculum vitae, application forms and covering letters); and

(b) information you provide to us after that (e.g. during an interview);

- 5.2.2 information already made public by you in some other way (e.g. in the public domain via social media); and
 - 5.2.3 information provided by a third party (e.g. by an employer giving us a reference about you or by a member of our staff, customer, client, supplier or referrer who already knows you).
- 5.3 We use other companies for certain functions and in limited circumstances. Information about you may be collected from and provided to and used by the following organisations:
- 5.3.1 Our outsourced recruitment/administrative, HR benefits platform;
 - 5.3.2 Police, regulatory authorities, and Government Departments to comply with our legal obligations;
 - 5.3.3 Other third parties where we have a legitimate reason to share it (such as contractors or external professional advisors) and have put the necessary safeguards in place to protect your information. Where possible the information will be anonymised but if this is not possible, the recipient of the information will be bound by confidentiality obligations;
 - 5.3.4 The Disclosure and Barring Service where applicable to the volunteer role in question.
- 5.4 We may transfer the personal information we collect about you to the following countries outside the European Economic Area: the Bailiwick of Guernsey, Jersey and the Isle of Man. There is a European Commission adequacy decision in place for these countries, which means that they are deemed to provide an adequate level of protection.
- 5.5 We may share personal information with The Priory of England and The Islands of The Most Venerable Order of The Hospital of St. John of Jerusalem [Charity number: 1077265] where reasonably necessary.
- 5.6 We do not share your information with outside organisations other than for the purposes set out above and will not sell or provide information about you to any organisation for direct marketing purposes without your consent.

6 WHY IS IT BEING COLLECTED AND HOW WILL IT BE USED?

- 6.1 We provide this Privacy Notice to comply with the principles set out at paragraph 2 above. We gather information in order to conduct due diligence on those who volunteer with us, to ensure we engage the best person for the volunteer role, and to comply with our legal obligations and duties both to you and to regulatory authorities and government bodies. In particular this includes:
- 6.1.1 assessing your skills, qualifications, and suitability for the volunteer role;
 - 6.1.2 carrying out background and reference checks, where applicable;

6.1.3 communicating with you about the selection process;

6.1.4 keeping records relating to our selection processes;

6.2 In some circumstances, particularly where there are a large number of applicants, initial selection decisions are taken based on automated processes. This will only be in circumstances where we have your explicit consent, or it is authorised by law. In all cases, steps will be taken to safeguard your rights and freedoms as required by law. Automated decisions are made relating to using a computer program which determines by means of questions designed by managers which automatically determine whether you will be excluded from progressing your application further, including psychometric testing. At the end of this privacy notice, you will be asked to signal your consent to this automated processing in order for us to progress your application further.

6.3 We take data protection very seriously. The information we obtain during the course of your application to volunteer with us will only be used for the purposes of assessing your application, and in relation to any subsequent volunteer opportunities with us should your application be successful. If you volunteer with us, you will also be expected to adhere to our Data Protection Policy which outlines data protection law and how we handle all personal data, including the personal data of our clients, customers, suppliers and contacts.

7 ON WHAT GROUNDS DO WE PROCESS YOUR PERSONAL INFORMATION?

7.1 We rely on a number of lawful reasons for processing the information set out above during the selection process. Some of the reasons will overlap and there may be several grounds which justify our use of your personal information. The main lawful reasons are that:

7.1.1 it is necessary for us to comply with our legal obligations, for example, in relation to compliance with regulatory requirements;

7.1.2 it is necessary for our legitimate interests, which in these circumstances are to decide whether to appoint you to the volunteer role and ensure we engage the best person for the role and our business;

7.1.3 it is necessary in order to take steps at your request prior to offering you a volunteer role;

7.1.4 you have explicitly consented to the processing of your personal information for the purposes of automatic decision-making as described in paragraph 6.2 above, and/or for contacting you about other volunteer opportunities which may be of interest to you or other positions SJA is recruiting for in the future should your application be unsuccessful or you choose not to accept an offer to volunteer with us.

7.2 For special categories of personal information (as described above), or information which relates to criminal convictions, the commission/alleged commission of criminal offences, or criminal proceedings, there are separately specified lawful reasons which we rely on in addition to the above. We will only process this information where:

- 7.2.1 It is necessary for our or your obligations or rights in the field of social security law;
- 7.2.2 The personal information has been manifestly made public by you, for example it is in the public domain via social media;
- 7.2.3 It is necessary in relation to legal claims, for example in relation to an accident or allegations raised by a member of staff;
- 7.2.4 It is necessary for reasons of substantial public interest. UK law places our monitoring of diversity and equality of opportunity in this category providing certain safeguards are in place.

7.3 We do not envisage that we will process information about criminal convictions.

7.4 We may collect information about your criminal convictions history if we would like to offer you the volunteer role (conditional on checks and any other conditions, such as references, being satisfactory). We may carry out a criminal records check in order to satisfy ourselves that there is nothing in your criminal convictions history which makes you unsuitable for the role.

7.5 The information we hold about you will be used for the purposes for which it is collected unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If we need to use your personal information for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so. Please note that we may process your personal information without your knowledge or consent, in compliance with the above rules, where this is required or permitted by law.

7.6 We have IT protections and other procedures in place to protect the data we hold, including the personal information we receive from you. We limit access to your personal information to those who have a business need to know it and are subject to our data protection procedures. Details of these measures may be obtained from the Data Protection Officer.

8 WHAT WILL BE THE EFFECT ON YOU?

8.1 In some cases, if you fail to provide information which is a statutory or contractual requirement, or necessary, we may be unable to offer you a volunteer role with us. If that is the case we will endeavour to give you adequate opportunity to provide the information.

9 YOUR RIGHTS

9.1 Under data protection rules, you have rights in relation to your information. You have the right to request from us access to your own personal information.

9.2 Additionally, you have the right to request from us:

- 9.2.1 that any inaccurate information we hold about you is corrected;
- 9.2.2 that information about you is deleted in certain circumstances;
- 9.2.3 that we stop using your personal information for certain purposes;

- 9.2.4 that your information is provided to you in a portable format;
- 9.2.5 that decisions about you are not made by wholly automated means.
- 9.3 In some cases we may not be able to comply with your request in relation to the rights listed at 9.2 above, which are limited to certain defined circumstances. However, we will tell you if that is the case and explain why.
- 9.4 [If you make a request, we will respond to you within one month. We will not charge you a fee for dealing with your request \(unless your request is manifestly unfounded or excessive, such as where you make repeated requests\).](#)
- 9.5 If you wish to exercise any of your data rights as set out in this clause 9 please contact the Data Protection Officer.
- 9.6 If you are unhappy with how we are using your personal information or if you wish to complain about our use of information, please contact Data Protection Officer. If we cannot resolve your complaint, you have the right to complain to the Information Commissioner's Office, which is the statutory regulator for data protection matters. The Information Commissioner can be contacted at <https://ico.org.uk/concerns/>.
- 9.7 If you have any questions about this Privacy Notice, would like any further information or wish to discuss any of the above further, please do not hesitate to contact Data Protection Officer.