Volunteer role description

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1. Role details				
Role title	District Clinical Officer, Clinical function			
Expected commitment	Average 10 hours per week – evenings and weekends			
Accountable to	District Clinical Lead			

This person will be your main point of contact while volunteering for St John Ambulance. They will provide you with the support and supervision necessary for you to perform your role.

2. Role summary

District Clinical Officer(s) support the District Clinical Lead on clinical matters to ensure that the region consistently delivers clinical services that are safe and of a high quality. Working with the District Clinical Lead and supporting cross function working this role will support district risk management, quality management and governance/assurance processes through the professional advice and leadership district personnel.

3. Main duties and responsibilities

- 1 Responsible for supporting the District Clinical lead in the supervision of the district's HPC professionals including:
 - ensuring the provision of annual volunteer development review
 - ensuring appropriate supervision of student healthcare professionals
 - support to Regional Professional Leads with complaints or professional concerns.
- 2 Providing technical advice to the District Clinical Lead with regards to professional matters.
- 3 Ensuring that all healthcare professionals' registration is current, that they are meeting the requirements of their professional body, and that sufficient personnel are available.
- 4 Championing quality and safety amongst professional and lay personnel within your district.
- **5** Perform any other duties commensurate with these responsibilities, the management level of the post and skills and qualifications of the post-holder.

4. Skills you will develop and training you will receive

Skills you will develop are: leadership, management and mentoring.

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5. Person specification						
This is a specification of the experience, skills etc. that are require the post (as outlined in the role description) and forms the basis for		out t	he duti	ies and responsibilities of		
Requirements		Essential and desirable criteria		Method supporting assessment		
Education and qualifications		E	D			
Must be one of the following: - a fully registered Nurse with the Nursing and Midwifery Council and practice) - a fully registered doctor with the General Medical Council and practice) - a fully registered Paramedic with the Health and Care Professional with the Health Professionals Council (with the agreement of the Head of Clir	d hold a licence to sionals Council Ith and Care			Application form		
Not less than three years post-registration experience in a clinical	role			Application form		
Experience						
Experience of managing a team of healthcare professionals				Application form/interview		
Experience of clinical supervision and appraisal			\boxtimes	Application form/interview		
Experience of operational activities within St John Ambulance			\boxtimes	Application form/interview		
Experience of dealing with complaints or professional concerns			\boxtimes	Application form/interview		
Skills, knowledge and abilities		'				
Excellent interpersonal skills with ability to communicate effectivel	ly at all levels			Application form/interview		
Ability to use Microsoft® applications at intermediate level		\boxtimes		Application form/interview		
Ability to lead people toward achieving desired goals				Application form/interview		
Able to influence through clear, informed and logical argument and	d discussion		\boxtimes	Application form/interview		
Ability to manage and resolve conflicting priorities and stakeholder concerns			\boxtimes	Application form/interview		
Broad understanding of the policy context in which SJA works			\boxtimes	Application form/interview		
Broad understanding of the requirements and processes of the professional body			\boxtimes	Application form/interview		
Motivation						
Pro-active/passionate about making a difference				Interview		
Interest in developing and supporting individuals				Interview		
Willingness to travel around the district and region				Interview		
This role is exempt from the provisions of the Rehabilitations of Offenders Act.						
This role description is intended as an outline indicator of general changing needs of St John Ambulance. It is expected that the pos this document as a framework.	•			•		
Prepared by: Volunteering / Clinical	Date of preparation: October 2015					